

Michigan Department of Correction

FACILITY RGC YEAR 2013 MONTH 1-12

AVERAGE TURNAROUND TIME: Step 15.97 days, Step II: 10.57 days.

R = Resolved
 P = Partially Resolve
 D = Denied
 X = Rejected

| Category | Step I | | | | | | Step II | | | | |
|-------------------------|-------------|------------|------------|----------|-----------|------------|----------|------------|----------|-----------|--|
| | Recd | R | D | P | X | Recd | R | D | P | X | |
| 01 Accounting | 291 | 190 | 106 | 1 | 0 | 17 | 2 | 9 | 0 | 6 | |
| 02 Assignments | 44 | 15 | 25 | 3 | 0 | 1 | 0 | 0 | 0 | 1 | |
| 03 Conditions | 38 | 24 | 14 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | |
| 04 CRP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 05 Disciplinary | 2 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 06 Discrimination | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 07 Due Process | 24 | 8 | 18 | 0 | 0 | 2 | 0 | 1 | 0 | 1 | |
| 08 File | 22 | 7 | 16 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | |
| 09 Food | 25 | 1 | 21 | 0 | 0 | 1 | 0 | 2 | 0 | 0 | |
| 10 Good Time | 10 | 1 | 9 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | |
| 11 Grievances | 7 | 2 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 12 Health Care | 455 | 86 | 369 | 1 | 0 | 93 | 1 | 66 | 0 | 25 | |
| 13 Industries | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 14 Library | 29 | 11 | 24 | 0 | 0 | 5 | 0 | 3 | 0 | 2 | |
| 15 Mail | 50 | 17 | 33 | 0 | 0 | 7 | 0 | 5 | 0 | 1 | |
| 16 Parole Board | 15 | 12 | 3 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | |
| 17 Personnel | 213 | 72 | 145 | 1 | 0 | 10 | 3 | 4 | 0 | 4 | |
| 18 Policy | 2 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 1 | |
| 19 Property | 52 | 17 | 38 | 0 | 0 | 10 | 1 | 7 | 0 | 2 | |
| 20 Religion | 12 | 6 | 3 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | |
| 21 Security Class | 13 | 5 | 7 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | |
| 22 Segregation | 3 | 0 | 3 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 23 Telephone | 32 | 23 | 15 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 24 Transfers | 2 | 0 | 2 | 0 | 0 | 1 | 0 | 1 | 0 | 0 | |
| 25 Visits | 2 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 26 Staff Corruption | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| 27 Nongrievable | 7 | 0 | 0 | 0 | 8 | 1 | 0 | 1 | 0 | 0 | |
| 28 Grievance Rejections | 79 | 0 | 0 | 0 | 76 | 20 | 0 | 11 | 0 | 8 | |
| 29 Programming | 6 | 2 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | |
| Group Totals | 1435 | 502 | 863 | 6 | 84 | 176 | 7 | 114 | 0 | 55 | |